Message from CEO

Quality of products and services is one of the most critical components of Tech4Life’s mission. The company has developed its quality program since the inception, and tried to achieve highest standards in the development of these solutions and supporting our distributors and clients. Our achievement of HIPAA certification for MDConsults, CE certification for eSteth, and now ISO 13485-2016 certification, are all proofs of our commitment to quality.

The tremendous expansion of the company across the globe and signing partnerships with some of the leading organizations would not have been possible without the quality agenda in place. Due to this reason, Tech4Life was named among the Top 25 ICT companies in Canada within 3 years of its inception. The company, along with the governance, management and all its staff, will continue working on the quality program and ensure that our clients get the best experience working with Tech4Life Enterprises.

Tech4Life proudly receives ISO 13485-2016 certification

Tech4Life Enterprises is proud to achieve another landmark in its journey towards providing quality healthcare technologies to the population around the world. The company got its ISO 13485:2016 certification, which recognizes the quality program in place as a manufacturer and developer of healthcare products. The ISO certification will enable Tech4Life to satisfy large national and international clients with the quality of its products, and to pursue accreditations for its products in European and North American markets. The quality program at Tech4Life reflects the vision of the company to offer best quality health products at affordable cost, which we believe are necessary tools to scale telemedicine programs in the developing world.

According to International Organization for Standards (ISO): “ISO 13485:2016 specifies requirements for a quality management system where an organization needs to demonstrate its ability to provide medical devices and related services that consistently meet customer and applicable regulatory requirements. Such organizations can be involved in one or more stages of the life-cycle, including design and development, production, storage and distribution, installation, or servicing of a medical device and design and development or provision of associated activities (e.g. technical support)”. We could not have completed the whole quality program without the dedicated efforts of our team, and support from the Board members. We also want to thank our distributors and clients for their ongoing support for our products.
One of the most popular forms of cloud computing is software-as-a-service (SaaS), defined as a software distribution model in which a service provider hosts applications for customers and they can use via internet (web browser). This enables customer to use the software anytime, anywhere, and through any devices or connection. Thus, the customer expects same quality from the software in all circumstances.

Quality Software can be defined as whether or not the software fulfills its requirements, or in layman’s terms, “Does it do what it’s supposed to do”? This refers to the satisfaction of requirements, both functional and non-functional. However, just because the software performs certain function or a user can complete a task using the software, is not enough to be quality software. There are many other important factors comes in. It should maintain high efficiency with consistent speed and reliability, keep high level of user’s data security and maintain privacy standards. User experience plays a vital role in software quality, because it is goes beyond user experience to include features like user friendliness (GUI), support system, nomenclature, and documentation, such as manual, code documentation and technology stack. There should also be room for customization and integration. The software should be testable in the real scenario or simulator, and should have smooth recovery in case the system fails.

Nowadays SaaS are widely used in healthcare industry, which requires even higher quality and depth. MDConsults is one of those few software, which strongly believes in quality and gives it highest priority from planning to execution. HIPAA compliance and ISO certification of the company provide evidence of the quality standards. We also give high priority to customer satisfaction, and aim for continuous improvement of the software as per the needs of the customers.

Introducing Tele-Audiology: An innovative collaboration between Tech4Life Enterprises and Ear Health Canada

Tech4Life has always been committed to develop innovative technology to improve patient-centric care while ensuring complete security and privacy of the patient information. Continuing the same trend, Tech4Life Enterprises has entered into a collaboration with Ear Health Canada to introduce Telemedicine technology to ear care and audiology ecosystem in Toronto, Canada. This collaboration is expected to bring telemedicine to ear care and audiology – specifically hearing and balance; and establish state of art hearing and balance centers. The ‘Tele-Audiology’ platform would provide the patients with routine hearing testing, advanced audiologist diagnostic measures, hearing aid verification, auditory rehabilitation and counseling from their trusted audiologist over their computer, tablet, or smartphone with a secure telemedicine portal.

‘Tele-Audiology’ uses the ubiquity of the internet of things (IoT) and its ever-growing capability to connect people and devices anywhere in world to empower the delivery of audiology products and services at unmatched levels of convenience and efficiency for the consumer.
Tech4Life’s distributor of eSteth in Nigeria, Weierstrass Michael Universal Solutions Company Ltd, presented the state of the art digital stethoscope at the Medic-West Africa conference in Lagos on Oct 10-12, 2018. Medic West Africa Conference is an annual conference organized by INFORMA. Weierstrass Michael Universal Solutions Company Ltd. was part of this year’s conference as one of the 35 exhibitors from Nigeria and their booth No was 1.L12. Exhibitors came from all over the world, including 63 exhibitors in China and a sizeable number from India, Turkey, U.S.A, Pakistan, Germany, Puerto Rico, along with some other countries in Europe and Africa. Weierstrass had on display all products in their booth, including the eSteth manufactured by Tech4Life Enterprises. They produced their own 10-page catalogue where 2 pages were dedicated to eSteth. The exhibition was highly successful and attracted many visitors to Weierstrass’s booth who expressed their interest in the eSteth. The conference provided opportunity to showcase eSteth within the region and laying the foundation for proper marketing and branding the product via the platform created by INFORMA.

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